

# StayEase Privacy Policy

Effective Date: 20 February 2026

## 1. Introduction

StayEase is committed to protecting user privacy and personal data.

## 2. Information We Collect

We collect:

- Personal Data (name, email, phone)
- Booking Data
- Payment confirmations
- Device & browser information

## 3. Legal Basis for Processing

We process personal data based on:

- User consent
- Contractual necessity
- Legal compliance
- Legitimate business interests

## 4. How We Use Data

Data is used for:

- Account management
- Booking processing
- Fraud prevention
- Platform improvement

## 5. Data Sharing

We may share data with:

- Property Owners
- Payment processors
- Regulatory authorities (if required by law)

## 6. International Transfers

Data may be processed in jurisdictions with different data protection laws.

## **7. Data Retention**

Personal data is retained only as long as necessary for business and legal obligations.

## **8. Security Measures**

We implement administrative, technical, and physical safeguards.

## **9. User Rights**

Users may:

- Request access
- Request correction
- Request deletion
- Withdraw consent

## **10. Cookies and Tracking**

Cookies are used for analytics and improving user experience.

## **11. Children's Privacy**

StayEase is not intended for individuals under 18 years of age.

## **12. Changes to Privacy Policy**

We may update this Privacy Policy periodically.

## **13. Contact Information**

For privacy inquiries: [support@stayease.com](mailto:support@stayease.com)